



July 2024

Message from the President & CEO

Dear Member,

We have recently seen an increase of fraudulent activity through spoofing calls, which may include manipulating the caller ID to appear as if it's coming from Members Plus Credit Union and the caller is pretending to be a Credit Union employee.

Members Plus will **NEVER** contact you directly to request your account information, including:

- Social Security Number
- Credit or Debit Card Numbers
- Security Code or CVV
- PIN – Personal Identification Number
- Address
- Date of Birth
- Online Banking Login Information
- Verification Codes (One Time Passwords)
- Passwords

If someone contacts you and requests this information or your account details by phone do not share any information and hang up immediately. Likewise, if you receive an email, website pop-up, or text with a suspicious link – stop and think before you click.

In order to safeguard your identity and protect your finances, never respond to suspicious calls, or disclose sensitive information. If you do receive a fraudulent email, phone call or text impersonating MPCU, please call the credit union at 781-905-1500, so we can stay at the forefront of any potential scams or fraud campaigns targeting our members.

Your security is our **Number One Priority.**

Sincerely,

John J. Murphy

President & CEO

Essential Update to MPCU Credit Card App



IMPORTANT: ACTION REQUIRED

You will be required to update your [MPCU Credit Card Mobile App](#) to version R37 or newer by August 5th, 2024. Updating the MP Credit Card Mobile App will ensure that you have the highest security and continue with app functionality.

If you already have the MPCU Credit Card Mobile App downloaded, and you have auto-updates turned on, you do not need to do anything additional. Your banking app will update itself. If you already have the MPCU Credit Card Mobile App downloaded but you do not have the auto-updates turned on you will need to manually update the app through your phone's app store.

Important to note - If you do not update, your Credit Card Mobile App will stop working.

Community Involvement



Boston Children's Walk + Winchester Town Day + Cornhole for Cancer

Members Plus Credit Union participated in several community events during the month of June! From raising money and walking in the Boston Children's Hospital | Eversource Walk for Kids, to staff working at community sponsored events like Everett to Cornhole for Cancer and Winchester Town Day.

Summer Sizzler Loan

Finance your summer with our great rate using a Summer Sizzler Personal Loan – RATES as low as 8.49% APR*!

Borrow up to \$5,000 with up to 12 months to pay it back.

Use your money for:

- Vacations
- Home Improvements
- Purchases
- Special Events
- Bills – it's a personal loan!

We make it easy for you to enjoy your summer.

[Apply online](#) for a Summer Sizzler Personal Loan and you could get instantly approved!

[Learn More!](#)



Latest from MPCU Blog

Financial Success for Kids: More Than Just Dollars and Cents



Introducing your kids to finances, money, and budgets while they are young is the best way to prepare them for a bright financial future as adults. In fact, financial success for kids gives them a strong foundation where they are able to make informed decisions about money to avoid financial mistakes and better achieve their financial goals.

[Read the Entire Article](#)

Questions? Visit our [Contact Us](#) page to get in touch.



Members Plus Credit Union, 29 High Street, Medford, MA 02155, 781-905-1500

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